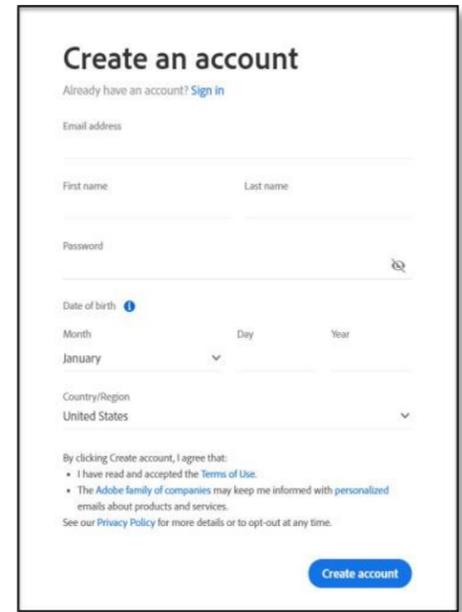
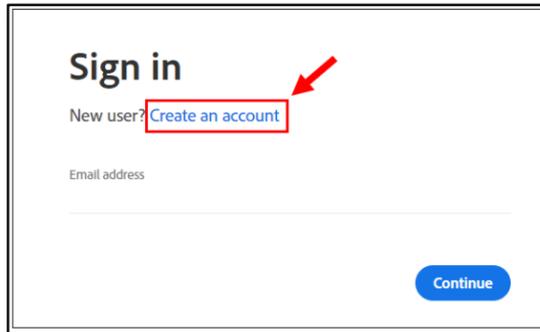
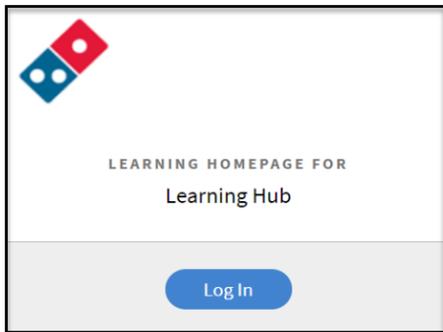


LEARNING HUB: LOGIN INSTRUCTIONS & TROUBLESHOOTING

Creating an Adobe ID (This is a one-time process)

- Open your web browser to: <http://learninghub.dominos.com>
- Click 'Log In'
- Click 'Create an account'
- Fill out the form and click 'Create Account'
 - For store employees, your email must match the one in Pulse
 - For non-store employees, your email must match the one in DCC

Google Chrome 
is the preferred browser



Logging into the Learning Hub after creating Adobe ID

- Open your web browser to: <http://learninghub.dominos.com>
- Click 'Log In'
- Enter **email address** associated with your Adobe ID and click 'Continue'
- Enter your **password** and click 'Continue'

Login Troubleshooting Steps

If you see: No user found for the given adobeId email in this account. Please link your adobeId to your prime account before logging in. accountId= 58247

There are 2 possibilities for this error:

1. The previous user did not **SIGN OUT** after their session.
Solution: Close your browser, clear the cache (delete browser history), then reopen the browser and try again. **This is the most common error and solution for it.**
2. The email in Pulse/DCC does not match what you typed into the sign in box.
Solution: Check that you are using the correct email and try again.

If you see: Your account is Inactive. Please contact your admin to get it enabled.
Your account STATE is DELETED

This indicates your account has been deleted or deactivated from Domino's Learning Hub. If this is a mistake, please email learninghub@dominos.com.

- **Microsoft Edge and Internet Explorer are not compatible. DO NOT USE!**
- **Always SIGN OUT at the end of each session (in the Profile Box)**
- **Using an 'Incognito' window in Google can prevent login errors due to saved data from a previous user**



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